

Subject: We are Upgrading Internet and Mobile Banking!
From: First National Bank of Bosque County <customerservice@fnbbosque.com>

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 Equal Housing Lender



We're Upgrading Your Digital Banking Experience



A new experience is coming June 25, 2026.

Our new and improved system will feature all of the essential tools you use today with friendlier navigation, enhanced security, NEW external transfers, a combined mobile banking app and more!

It's a powerful suite of digital services built for the way *you want to bank*.

System Downtime

June 24 at 9:00 AM

Internet and Mobile Banking will be disabled.

June 25 between 11:00 AM and 2:00 PM

The new Internet and Mobile Banking will go live.

Important - Action Required

Confirm Contact Information

To ensure a smooth first-time login on the new system, it is important that we have your **current phone number on file**. Please [log in](#) to your account to review and update this information as soon as possible.

Username and Password

You will be **required** to log in with your **username and password** for the first time on the new system.

Mobile Banking Users:

If you currently use biometrics to log in, you will need to reestablish this feature within the new app. **Your username and password are required for first-time login.**

Please be sure you know your login credentials before June 25.

- If you are unsure of your username, please contact us for assistance.
- If you are unsure of your password, you can easily reset it by selecting "Forgot Password" from the Internet or Mobile Banking login screen.

General Account Information

Most of your account details will be available and ready to use within the new system including transaction history, bill pay payee information, scheduled payments, recurring and scheduled internal transfers, ACH templates as well as your settings for eStatements, Merchant Deposits, Positive Pay and Wire Transfers.

Internal Transfer Templates

Internal Transfer templates **will not transfer** to the new system. Please download these templates before June 24 as they will need to be reestablished in the new system.

ACH Users

ACH history **will not transfer** to the new system. Be sure to download this information before June 24. We recommend creating templates for each unique ACH file, if you have not done so, before June 24 as the "Copy" feature is not supported within the new system.

Quicken®/QuickBooks® Users

As part of the upgrade, updates to your existing Quicken/Quickbooks connections will need to be made.

Starting **June 25**, QuickBooks and Quicken Web Connect will be available using the .QBO or .QFX downloads within Internet Banking.

On **June 27**, QuickBooks and Quicken Direct Connect will be available. Search for FNB of Bosque County in the QuickBooks or Quicken Direct Connect banking link section.

First-Time Login

No changes to your login credentials are expected. You will log in for the first time using your current username and password whether online or via our mobile app.

Note - the Internet Banking Login page URL will change after June 25. Please be sure to update your saved web pages accordingly.

Enhanced Security:

After entering your login credentials, you will be prompted to enroll for our new security feature, One-Time Passcodes. Simply enter the phone number you'd like to use to receive your security codes in the future. That's it! The next time we need to verify your account, a security code will be sent to this phone number.

New & Convenient Features

Combined Mobile Banking App

The upgrade includes a new Mobile Banking app that allows both personal and business account holders to access their accounts from one easy-to-use app. The new app will be available when the system goes live on June 25.

External Transfers

You will soon be able to easily transfer funds from any external account to one of your accounts with us right from Internet Banking. Managing your money, no matter where it's at, has never been easier.

Questions?

If you have questions or want to know more about our business digital banking products, give us a call at 844-826-7783 (8448-Bosque) or stop into your local branch. We are happy to help!

First National Bank of Bosque County
418 Avenue C
Valley Mills, TX 76689

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Subject: System Upgrade Coming Soon!

From: First National Bank of Bosque County <customerservice@fnbbosque.com>

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System Upgrade COMING SOON



On June 25, 2026, we will be launching a new Digital Banking experience built for the way *you want to bank*.

In preparation for the upgrade, please review the important information below.

System Downtime

June 24 at 9:00 AM

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June 25 between 11:00 AM and 2:00 PM

The new Internet and Mobile Banking will go live.

Important - Action Required

Confirm Contact Information

To ensure a smooth first-time login on the new system, it is important that we have your **current phone number on file**. Please [log in](#) to your account to review and update this information as soon as possible.

Username and Password

You will be **required** to log in with your **username and password** for the first time on the new system.

Mobile Banking Users:

If you currently use biometrics to log in, you will need to reestablish this feature within the new app. **Your username and password are required for first-time login.**

Please be sure you know your login credentials before June 25.

- If you are unsure of your username, please contact us for assistance.
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General Account Information

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First-Time Login

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Note - the Internet Banking Login page URL will change after June 25. Please be sure to update your saved web pages accordingly.

Enhanced Security:

After entering your login credentials, you will be prompted to enroll for our new security feature, One-Time Passcodes. Simply enter the phone number you'd like to use to receive your security codes in the future. That's it! The next time we need to verify your account, a security code will be sent to this phone number.

New & Convenient Features

Combined Mobile Banking App

The upgrade includes a new Mobile Banking app that allows both personal and business account holders to access their accounts from one easy-to-use app. The new app will be available when the system goes live on June 25.

External Transfers

You will soon be able to easily transfer funds from any external account to one of your accounts with us right from Internet Banking. Managing your money, no matter where it's at, has never been easier.

Questions?

If you have questions or want to know more about our business digital banking products, give us a call at 844-826-7783 (8448-Bosque) or stop into your local branch. We are happy to help!

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Subject: Our New Internet and Mobile Banking System is Here!
From: First National Bank of Bosque County <customerservice@fnbbosque.com>

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Equal Housing Lender



The new and improved **Digital Banking** is here!



We are excited to offer you an updated system with a user-friendly interface, improved functionality, a new mobile banking app, and more to help you achieve your financial goals and meet your everyday banking needs wherever you go.

It's a powerful suite of digital services built for the way you want to bank – all from one easy to access platform, no matter the account.

First-Time Login Process

Log in with your **username and password** for the first time on the new system.

Note - the Internet Banking Login page URL has changed to:
fnbbosque.onlinebank.com. Please be sure to update your saved web pages accordingly.

Enhanced Security:
After entering your login credentials, you will be prompted to enroll for our new security feature, One-Time Passcodes. Simply enter the phone number you'd like to use to receive your security codes in the future. That's it! The next time we need to verify your account, a security code will be sent to this phone number to verify your identity.

Review Account Settings

Please be sure to review your account details carefully to ensure everything transferred correctly. Pay close attention to your bill pay payee information, scheduled payments and internal transfers, and any migrated ACH templates and participants prior to scheduling any new batches, transfers or payments.

Quicken®/QuickBooks® Users

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QuickBooks and Quicken Web Connect are now available using the .QBO or .QFX downloads within Internet Banking.

On **June 27**, QuickBooks and Quicken Direct Connect will be available. Search for FNB of Bosque County in the QuickBooks or Quicken Direct Connect banking link section.

New & Convenient Features

Combined Mobile Banking App

The new app allows both personal and business account holders to access their accounts from one easy-to-use app! To download the new app, search for First National Bank of Bosque County in your device's app store. Our previous app is no longer available and can be deleted.



Reminders:

- If you used biometrics to log in previously, you will need to reestablish this feature in the new app after your first-time login using your username and password.
- Push alerts did not transfer. You will need to set up any push alerts you'd like to receive within the new app.

External Transfers

You can now easily transfer funds from any external account to one of your accounts with us right from Internet Banking. Managing your money, no matter where it's at, has never been easier.

Questions?

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